

Orthodontic Treatment Policy



Financial Agreement

All patients financing orthodontic treatment must have a signed financial agreement. The patient estimated balance is divided into 12 monthly payments. A credit card will be kept on file for our billing department to charge the monthly payment either on the 1st or 15th of each month.

If you are more than 2 months delinquent in payments because of declined payments, we will not be able to schedule an orthodontic appointment until a new credit card is on file and the account is current.

Most insurance companies that cover orthodontic treatment pay in intervals over the entire treatment period, usually monthly or quarterly. If there is a change in your insurance or policy within the treatment period (12, 18, or 24 months), the unpaid portion will become your responsibility.

Compliance

You are required to be seen regularly while in active orthodontic treatment (every 4-6 weeks unless otherwise instructed). After 3 consecutive missed or canceled appointments, our office may discontinue treatment.

You may have to be an active participant in your treatment (replacing elastics multiple times a day, activating your appliance weekly, etc.). If compliance becomes a reason you are not progressing in treatment, we may have to discontinue treatment.



Retention

After your braces are removed or you finish your aligner treatment, you will be given a pair of retainers and 3D printed models. We maintain your retention for 3 years after finishing treatment. We will remake retainers that become worn from normal wear and tear. Any retainers lost or broken will incur an additional fee per arch.